

SFCCG Community Services Clinical model

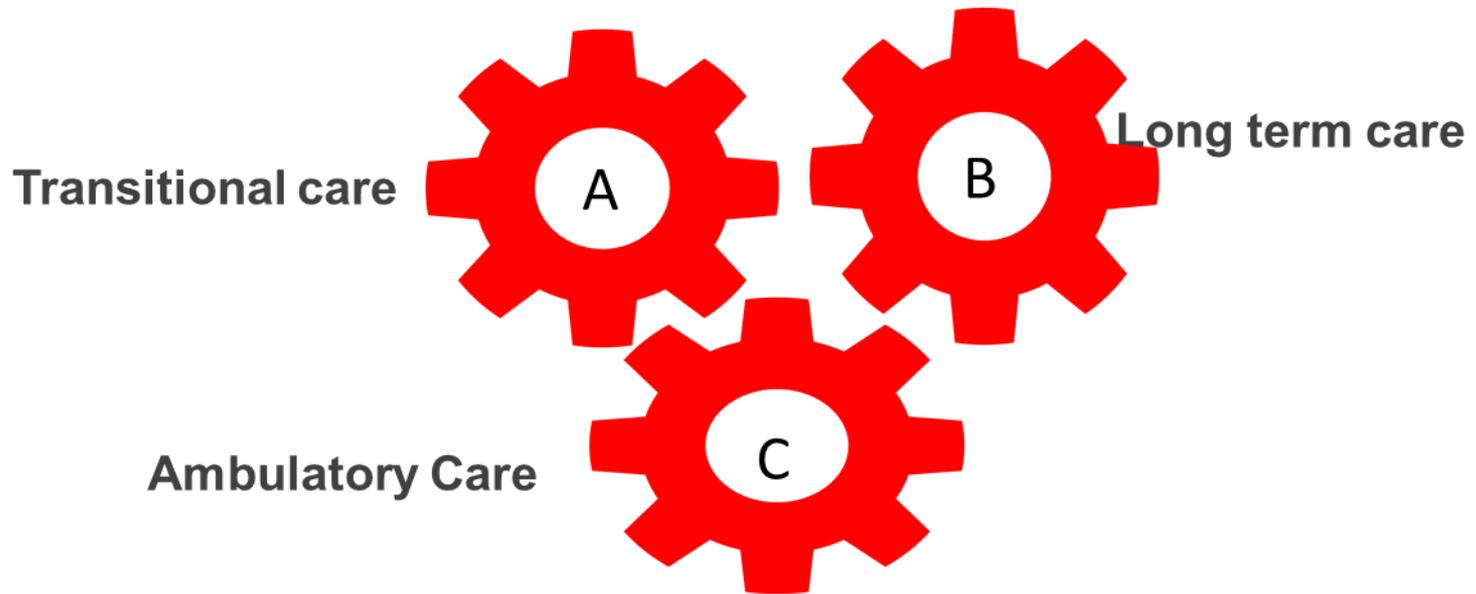
Jan Leonard

November 2015

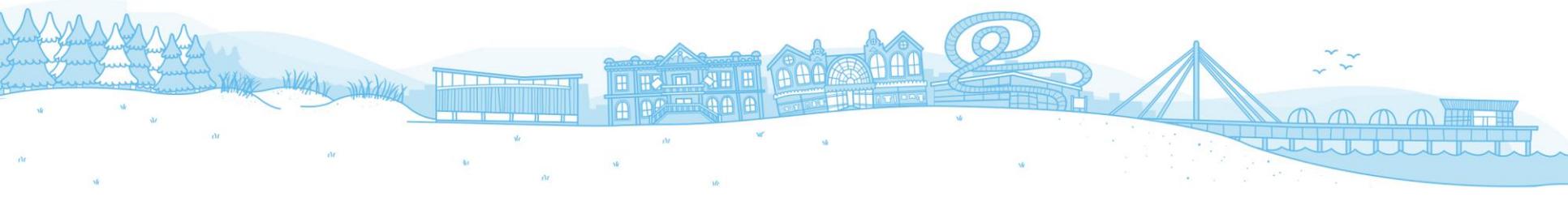


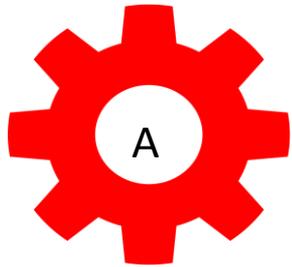
together
with you

Community services model; Integrated care teams



'Flow not Silo'

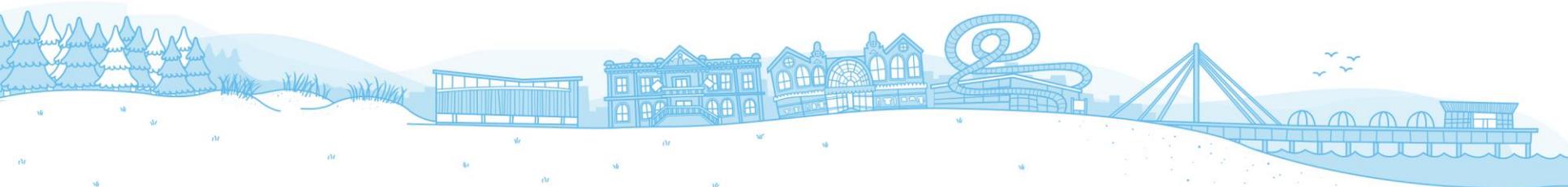
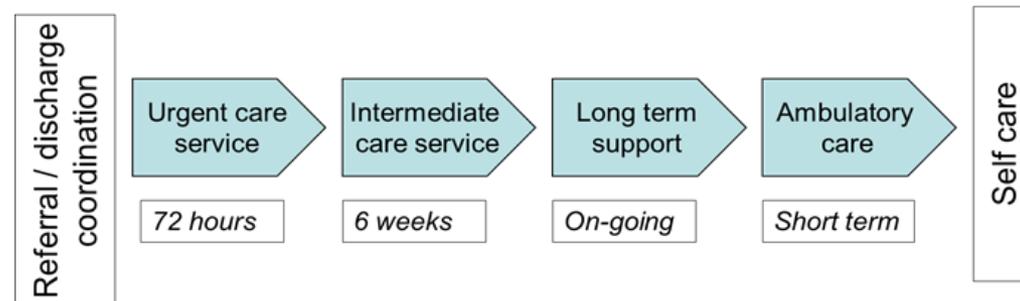


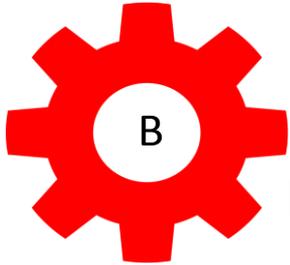


Transitional care

Dedicated transfer of care team: seamless transition to and from hospital, admission avoidance, transfer planning on admission

Urgent care team: safe alternatives to hospital admission, skilled staff to diagnose and prescribe where appropriate, 72 hours intensive support, access and support to alternatives such as intermediate care





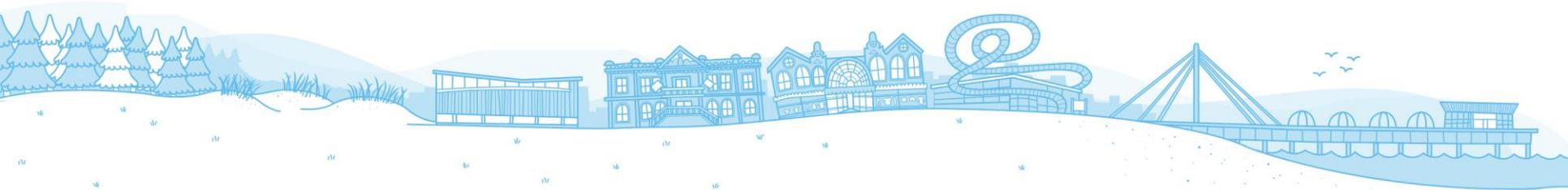
Long term care Locality based

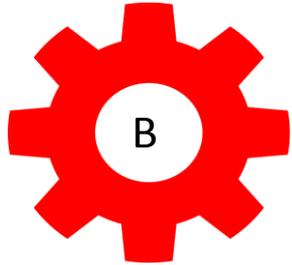
Nursing: housebound, complex LTC. Senior nurse leadership roles and case co-ordination, Specialist input

Care co-ordination: a clinical system not administration, case management in-reach, social care

Integrated: seamless wraparound care, locality contact (SPA) attend MDTs, joint care management plans

Access to support: Health and wellbeing and voluntary sectors





Long-term care locality based

The Care Co-ordination Model

Patient Care Co-ordination Hub
Clinically Led
Patient Support/Urgent Response/System Tracking

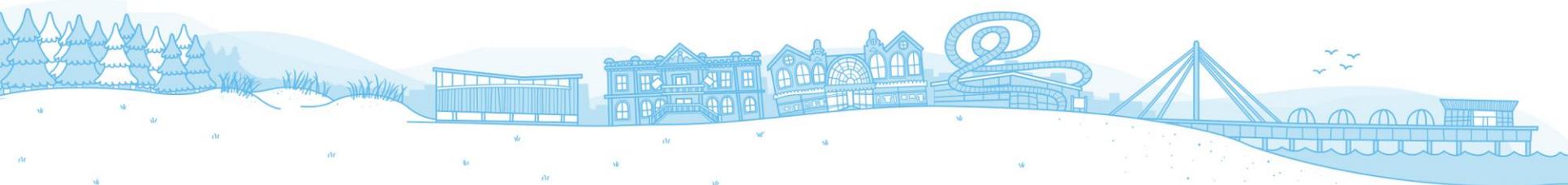
Relationships & Agreements Connectivity

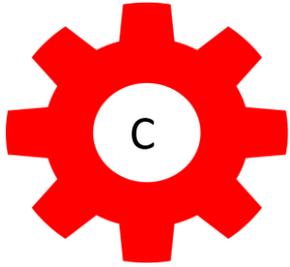
Community
Services

Hospitals

Social Care

GP
Practices





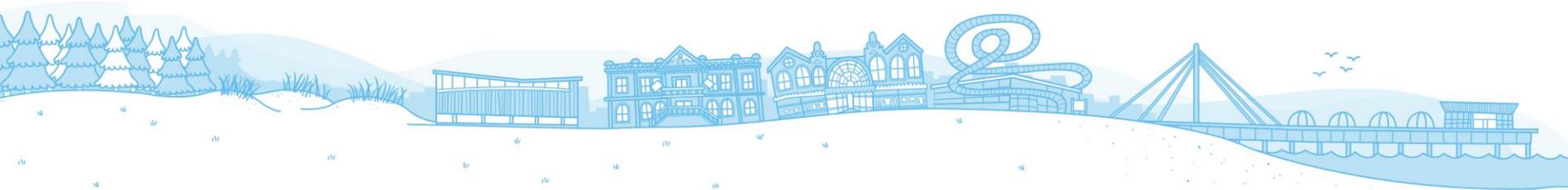
Ambulatory care

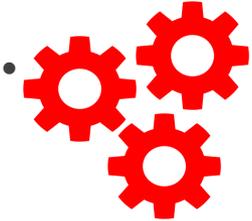
Clinics and treatment rooms: extended hours and extended roles, including minor injury

Ambulatory care sensitive conditions: Cardiac failure, diabetes, hypertension, respiratory disease, angina etc

Maintaining wellness and self care:

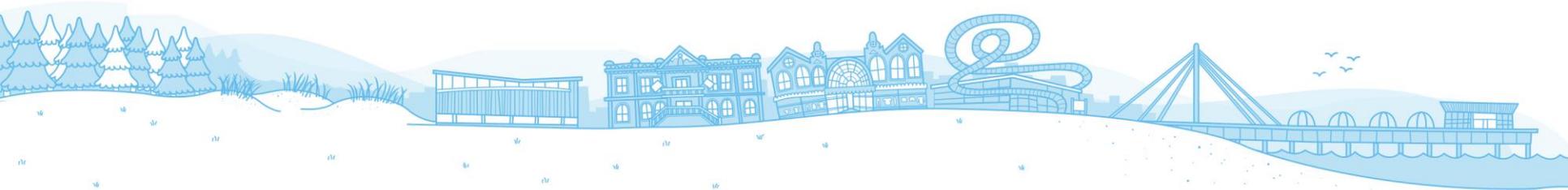
Joint working arrangements with councils, acute providers, VCF and CVS

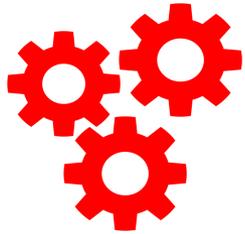




What we expect:

- Multidisciplinary teams wrapped around General Practice
- Access to consultant opinion and diagnostics
- Data and information sharing
- Collective accountability for care and outcomes
- Community asset based approach
- Integration for populations
- Case management determined by risk
- Urgent response
- Targeted early intervention and enablement
- Care Co-ordination





Thank You

