

Community Services: Introduction and key messages

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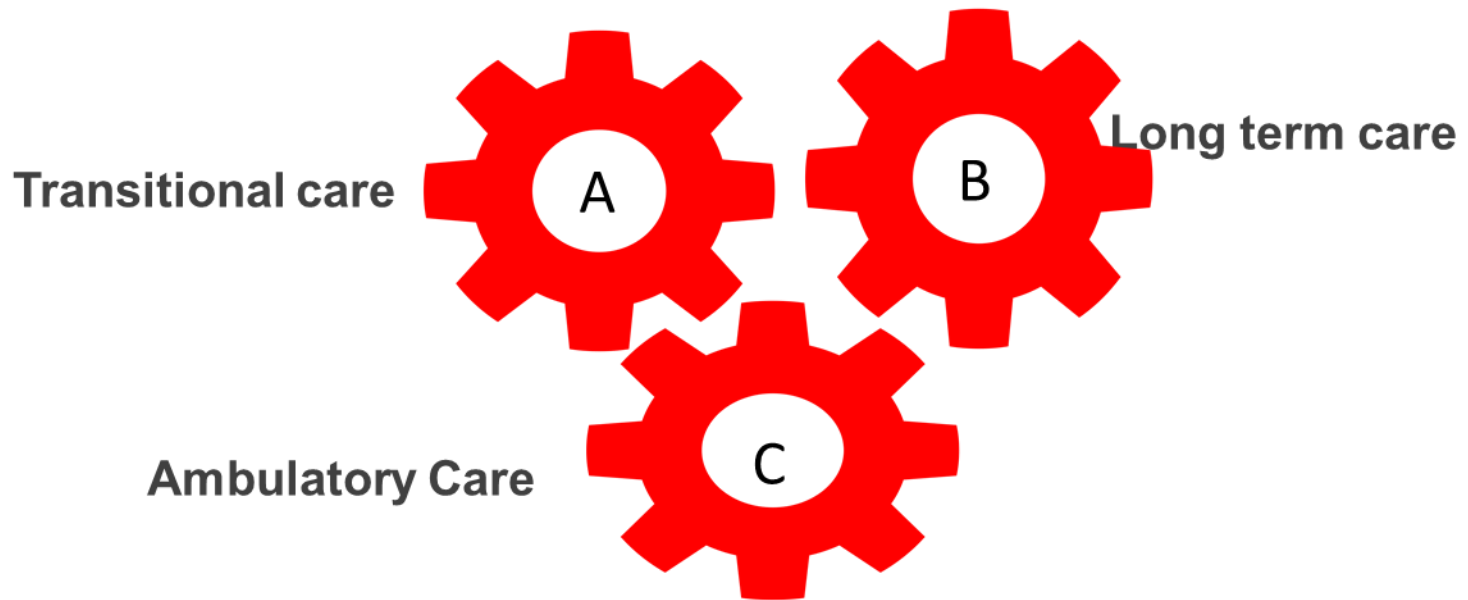
together
with you

Community Services: Timeline

- July 2015 Governing body agreed to go out to formal procurement
- Advert for procurement Friday 23rd October 2015 with market engagement day 18th November 2015
- PQQ Dec 2015
- ITT April 2016
- Contract award Sept 2016 with mobilisation complete 31st March 2017

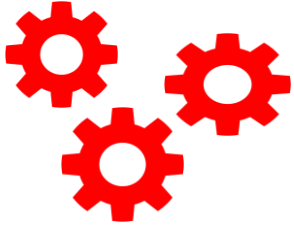


Community services model; Integrated care teams



'Flow not Silo'





Key messages

‘....cohesive stable and consistent community teams that take ownership and responsibility for patients and who interact, communicate and maintain relationships with General Practice in order to provide optimum care for the patient, families and carers ’





- Formalised closer engagement with primary care as partners, providers and commissioners
- Maximised links to mental health services to support long term conditions and frailty
- Managed relationships with acute partners ... collaboration not competition, gain/risk share
- Maximised use of technology to enable care coordination
- Cross system standardisation reducing variance in care
- Evidenced based approach to service transformation
- Social care, care homes and local communities as partners

