



### Want to know more?

For more information on how this may affect you or those you care for, please visit the relevant CCG website:

[www.southportandformbyccg.nhs.uk](http://www.southportandformbyccg.nhs.uk)  
or [www.southseftonccg.nhs.uk](http://www.southseftonccg.nhs.uk)

You will find some videos explaining how to order your repeat prescriptions in more detail under 'your health and services'

### Contact us

Patient Advice and Liaison Service for  
NHS South Sefton CCG and  
NHS Southport and Formby CCG

Telephone **0800 218 2333**  
(9am–5pm, Mon to Fri)

Email [MLCSU.PALS@nhs.net](mailto:MLCSU.PALS@nhs.net)

#### On request this leaflet can be provided in different formats and languages.

Pēc pieprasījuma, šo dokumentu var izsniegt dažādos formātos un dažādās valodās.

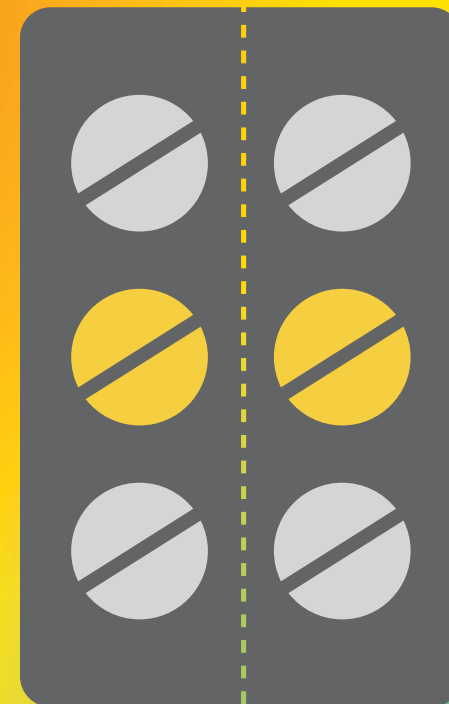
Możesz uzyskać ten dokument na żądanie w różnych językach i formacie.

Quando pedido este documento pode ser providenciado em vários idiomas e formatos.

[@NHSSCCG](https://twitter.com/NHSSCCG) or [@NHSSFCCG](https://twitter.com/NHSSFCCG)

*Acknowledgement: This leaflet has been adapted with kind permission from an original by NHS Luton CCG*

## Change to ordering repeat prescriptions from your GP practice



*Understanding what this could mean for you*

NHS Southport and Formby Clinical Commissioning Group and NHS South Sefton Clinical Commissioning Group working together for better health and care



## What are repeat prescriptions?

A repeat prescription allows you to get your regular medication without having to see your doctor each time.



## What is changing?

From July 2017 pharmacies and dispensing companies will not be able to order medicines on your behalf. You will need to order your repeat prescription directly from your GP practice.

There are different ways to order:

- **Online - if you are not already registered for patient online, speak to your GP practice**
- **Handing in the white, tear off part of your repeat prescription to your GP practice**
- **Letter to your GP practice**
- **Fax\***



## What is not changing?

If you already order repeat prescriptions directly from your GP surgery this change will not affect you. Pharmacies that collect prescriptions from GP surgeries and pharmacies that deliver medications and other items to your door will continue to do so.

To be retained by your pharmacy

To be completed by patient or carer

Pharmacy Stamp	Age D.o.B. 00 y 00/00/0000	Title, Forename, Surname & Address Patient's name Patient's full address	Patient's name Sample Medical Centre Sample Road Sefton	D.o.B.: 00/00/0000 Age: 00 y NHS#	Current date Page 1 of 1
Please don't stamp over age box Number of days' treatment N.B. Ensure dose is stated			<p><b>**PLEASE ALLOW 48 HOURS FOR REPEAT PRESCRIPTIONS**</b> Order your medication online 24 hours a day! Ask at reception for an application form!</p> <p>When we are closed, please now contact the NHS on 111. ****FLU VACCINATIONS ARE NOW AVAILABLE**** ****STOP WASTE PLEASE ONLY ORDER THE ITEMS YOU NEED****</p>		
Endorsements Atorvastatin 20mg tablets 28 tablet, take one daily			Atorvastatin 20mg tablets 28 tablet, take one daily Last Issued: Tuesday 09 Dec 2014 Next Issue Due: Tue 06 Jan 2015 Issues Remaining: 0		
Omeprazole 20mg gastro-resistant capsules 28 capsule, take one daily			Omeprazole 20mg gastro-resistant capsules 28 capsule, take one daily Last Issued: Tuesday 09 Dec 2014 Next Issue Due: Tue 06 Jan 2015 Issues Remaining: 0		
Salbutamol 100micrograms/dose inhaler CFC free 200 dose inhale 2 doses as needed			Salbutamol 100micrograms/dose inhaler CFC free 200 dose, inhale 2 doses as needed Last Issued: Tuesday 09 Dec 2014 Next Issue Due: Fri 19 Dec 2014 Issues Remaining: 0		
3 items on this prescription					
Signature of Prescriber			Date		
Your doctor's name Sample Medical Centre Sample Road Sefton 0151 000 0000 Sefton CCG			Your doctor's name Sample Medical Centre Sample Road Sefton 0151 000 0000		
NHS 03550196349 FP10SS0608			PATIENTS - please read the notes overleaf		



## What do I need to do?

As your GP practice will not accept repeat requests from pharmacies or dispensing companies from **July 2017** you will need to order your repeat prescriptions from your GP practice when you have 7 to 10 days of medicines left.

**Remember** your GP practice needs 2–3 working days to issue a prescription, so don't leave it until the last minute.



## Why is this happening?

This is much safer as your GP can monitor and discuss with you what medicines you may need and no longer need. So, this change greatly improves your safety and gives you more control of your medicines.

Under the old system, some patients built up a stock of unused medicines. So, we can also save money by reducing medicine waste that can be used on healthcare for more Sefton residents.



## How do I get more help understanding this change?

Contact the Patient Advice and Liaison Service (PALS) on 0800 218 2333 (9am–5pm, Mon to Fri) or email [MLCSU.PALS@nhs.net](mailto:MLCSU.PALS@nhs.net)



## I'm worried about someone I know not coping with this change

Please speak to your GP practice who will help and advise you.

## When is this happening?

July

2017

\* this will vary for each GP practice