

Our ref: FOI ID 33753

15 February 2017

southportandformbyccg.foi@nhs.net

NHS Southport & Formby CCG

Merton House
Stanley Road
Bootle
Merseyside
L20 DL

Direct dial: 0151 247 7000

Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding GP On Call Centre services within NHS Southport and Formby CCG.

Request/[Response](#):

I would be grateful if you could inform me of the following in relation to the GP On Call Centre situated in the grounds of Southport Hospital opposite the A&E unit.

1. How can the services provided within this unit be accessed?

[Via the NHS 111 telephone line](#)

2. What are the hours of opening?

[6:30 p.m - 8:00 a.m - Monday – Friday, and 24 hrs a day Saturday / Sunday and public holidays. The centre also provides cover once a month on a Wednesday afternoon in order for GP training to take place.](#)

3. What are the staffing levels and are the staff solely contracted to work in this unit?

[We do not hold this information please contact the provider Go to Doc for this.](#)

<http://www.gtdhealthcare.co.uk/get-in-touch>

4. How many patients have been treated in this unit in the last financial year?

[For the year to date \(April 2016 – November 2016\) 2904 patients received advice, 3320 were seen in the centre.](#)

5. Are the costs associated with their treatment passed to that patients own GP?

[NHS England currently holds the GP contracts and an element of the value of this contract is deducted if the GP practice opts out of providing Out of Hours Care \(all Southport and Formby practices have opted out.\) The CCG commissions Out of Hours primary care for patients](#)



***Southport and Formby
Clinical Commissioning Group***

whose GP has opted out. Whilst we share statistical data, the Out of Hours Centre shares clinical data with the patient's own GP in order for them to understand any treatments provided to patients in the Out of Hours period. The costs are met by the CCG.