



# Southport and Formby Clinical Commissioning Group

Our ref: FOI ID 33326

3 February 2017

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**NHS Southport & Formby CCG**

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Stanley Road  
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Direct dial: 0151 247 7000

## Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding Bacs Payments and Direct Debit Collection services within NHS Southport and Formby CCG.

Request/[Response](#):

I am writing to you under the Freedom of Information Act 2000 to request the following information from *Finance (Accounts Receivable/Payable) and IT* (Information Technology):

- Who provides the organisations BACS payments and Direct Debit collection software?
- Please provide a list of your suppliers of the above software.
- How you came to the decision to choose these companies?
- Are these solution(s) hosted on premise or cloud hosted?
- Please provide expenditure on computer software used for Bacs payment processing and Direct Debit collection. For financial years 2014/2015 and 2015/2016.
- When does your current contract(s) with BACS payment and direct debit collection software expire?
- Will this service(s) be tendered and if so where?
- What is the total value of your current BACS payment and Direct Debit collection software contract(s) and over what period?
- With whom does the organisation hold its primary bank account?
- Does the organisation, acting as a Bureau, provide Bacs processing on behalf on any other organisation?
- What payments types does the organisation use? (e.g Bacs (Direct Credit), Direct Debit, Faster Payments, etc.).
- Who is the person responsible for BACS processing and Direct Debit collection software?
  - Name
  - Position
  - Telephone Number
  - Email

Chair: Dr Rob Caudwell  
Chief Officer: Fiona Taylor



## ***Southport and Formby Clinical Commissioning Group***

Please provide the information below each question, signifying your response(s) by a change of font or highlighted text, spaced between other questions.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under your Section 16 obligations, as to how I can refine my request to be included in the scope of the Act.

All commissioning organisations are part of an Integrated Single Finance Environment (ISFE) which is provided by NHS England using NHS Shared Business Services. The services referenced above are therefore not contracted by NHS Southport and Formby CCG so we are not in a position to provide this information. You may wish to redirect your request for this information to NHS England.

NHS England  
[england.contactus@nhs.net](mailto:england.contactus@nhs.net)