

Our Ref: FOI ID 48874

26 June 2018

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Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding regarding continuing healthcare services within NHS Southport and Formby CCG.

Request/Response:

1. Is the continuing healthcare and funded nursing care process managed in-house, or is part or all of the process outsourced to a 3rd party (CSU, Council, Independent provider etc.). If outsourced, please state the name of the company and the services outsourced (all CHC, assessment, brokerage, invoice validation etc.)

[This is outsourced to NHS Midlands & Lancashire Commissioning Support Unit except Invoice validation which is provided by NHS Southport and Formby CCG.](#)

2. What software, (e.g. QA Plus, CHS Care Track, BroadCare), is currently utilised by the CHC team to manage:
 - Referrals into the service
 - Scheduling of Assessments / Reviews
 - Assessments
 - Procurement of Care packages/placements
 - Personal Health Budgets

[The software system for the above is Case Management System \(CMS\).](#)

- Activity and financial reporting
- Invoicing

[The software system for the above is the ADAM system and shared business services \(SBS\).](#)

3. How many whole time equivalent members of staff are involved with the continuing healthcare process by job role as below:

- Business support / administrator

*2.6 WTE (whole time equivalent) for both NHS South Sefton CCG and NHS Southport and Formby CCG

- Nurse assessor

*5.6 WTE Nurse Assessors for both NHS South Sefton CCG and NHS Southport and Formby CCG

- Contracting / procurement

*1.00 WTE Contracts Manager and 1 WTE Contracts Support Officer for both NHS South Sefton CCG and NHS Southport and Formby CCG

- Finance

1.00 WTE Management Accountant for both NHS South Sefton CCG and NHS Southport and Formby CCG

- Senior management

*1:00 WTE team leader and 1:00 WTE Head of Service Sefton Locality for both NHS South Sefton CCG and NHS Southport and Formby CCG

*These posts are employed by NHS Midlands & Lancashire Commissioning Support Unit (CSU)

4. Does the CCG or any contracted provider managing CHC have a connection to the Exeter System and regularly check this? If not how does the CCG become aware of patient deaths?

[Manual access to Exeter](#)

5. Please state how many referrals were made to the service for full consideration of CHC in the period 01/04/2017 – 31/03/2018. This is based on the national framework standard of a checklist outcome.

199

6. Please state how many referrals were made to the service for service users not requiring full consideration of CHC in the period 01/04/2017 – 31/03/2018. This is based on the national framework standard of a checklist outcome.

32

7. Please state how many service users were due to have a 12 month CHC review in the period 01/04/2017-31/03/2018

94

8. Please state how many service users had a 12 month CHC review in the period 01/04/17-31/03/2018

73