

Our Ref: FOI ID 49968

2 August 2018

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Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request Phone maintenance contracts within NHS Southport and Formby CCG.

Request/Response:

1. Contract Type: Maintenance, Managed, Shared (If so please state orgs)

[Shared - Mersey care Foundation NHS Trust, Informatics Merseyside, Merseyside Internal Audit Agency, Liverpool CCG and Midlands and Lancashire CSU](#)

2. Existing Supplier: If there is more than one supplier please split each contract up individually.

[BT](#)

3. Annual Average Spend: The annual average spend for this contract and please provide the average spend over the past 3 years for each provider

[The annual average spend for this contract and please provide the average spend over the past 3 years - £4,306.66](#)

4. Hardware Brand: The primary hardware brand of the organisation's telephone system.

[The primary hardware brand of the organisation's telephone system. Cisco](#)

5. Number of telephone users:

[160 \(split between NHS South Sefton CCG and NHS Southport and Formby CCG\)](#)

6. Contract Duration: please include any extension periods.

3 Years

7. Contract Expiry Date: Please provide me with the day/month/year.

31/3/2021

8. Contract Review Date: Please provide me with the day/month/year.

1/6/2020

9. Application(s) running on PBX/VOIP systems: Applications that run on the actual PBX or VOIP system. E.g. Contact Centre, Communication Manager.

Applications that run on the actual PBX or VOIP system. Contact Centre, Communication Manager.

10. Telephone System Type: PBX, VOIP, Lync etc

VOIP

11. Contract Description: Please provide me with a brief description of the overall service provided under this contract.

Break fix and license support

12. Go to Market: How where these services procured, please provide me with either the tender notice or the framework reference number. Please specify if procured through other routes.

CCS framework RM3084

13. Contact Detail: Of the person from with the organisation responsible for each contract full Contact details including full name, job title, direct contact number and direct email address.

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