

Our Ref: FOI ID 50105

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## Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request domiciliary medication review services within NHS Southport and Formby CCG.

### Request/Response:

1. Can you tell me if you currently commission a domiciliary medication review service?

The CCG employed medicines management team offer a domiciliary medication review/support service.

2. Can you tell me if you have commissioned a domiciliary medication review service in the past?

No

3. Can you tell me the reasons for commissioning the current service?

The service meets the needs of patients who are in their own homes requiring support. In addition the service also supports GP practices as the team members work in the GP practices with full access to the medical notes which enables the team members to liaise/refer with appropriate healthcare professionals.

4. Can you tell me why you commissioned the previous service?

N/A

5. Could you choose from the following reasons why you decided to decommission the service?

N/A

6. What are your inclusion criteria for patients involved in service?

We accept referrals from GP practices, the Community Care MDT or if at events patients can and have asked for requests.

7. Which professionals provide the service?

Pharmacists and pharmacy technicians

8. Is it one-time visit or multiple visit service?

It can be one visit or more depending on the needs.

9. For your multiple visit service, how frequently is the patient seen?

This is based on the needs of the patient

10. What are your main outcomes to assess the quality of service?

We record a number of outcomes relating to change in medication, admission avoidance, see full list below;

Medication Optimisation

Discussion about Medication Regimen Adherence

Medication Counselling

Inhaler Technique Observed

Inhaler Technique Shown

Uses Monitored Dosage System

Drug Compliance Aid Requested

Medication Reminder Chart Given

Health Education Given

Critical Incident Registered

Referral for Further Care

Hospital Admission Avoidance

11. Have you formally evaluated your domiciliary medication review service?

Elements have been, see answer to Q12.

12. If answer is yes, what type of evaluation has been carried out?

An Evaluation of the Virtual Ward

Medicines Management Service by Edge Hill University, executive summary (appendix 1)

Hospital Discharge Pilot with Aintree Hospital, formal evaluation (appendix 2)