

Our Ref: 51171

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[southportandformbyccg.foi@nhs.net](mailto:southportandformbyccg.foi@nhs.net)

**NHS Southport & Formby CCG**  
5 Curzon Road  
Southport  
PR8 6PL

Tel : 0151 317 8456

Email: [southportandformby.ccg@nhs.net](mailto:southportandformby.ccg@nhs.net)

## **Re: Freedom of Information Request**

Please find below the response to your recent Freedom of Information request regarding Direct Booking of in-hours GP appointments within NHS Southport and Formby CCG.

Request/[Response](#):

1. Has your CCG(s) implemented direct booking of in-hours GP appointments from NHS 111?
2. What percentage of callers to NHS 111 are given the option of booking an in-hours GP appointment?
3. What percentage of the callers that are offered the option of booking an in-hours GP appointment take up the offer?
4. How many GP appointments in your CCG(s) are reserved for NHS 111 direct booking?
5. Of the in-hours GP appointments that are reserved for NHS 111, how many are booked through the direct booking service?

[For questions 1-5 – Please see appendix 1.](#)