

Our Ref: 58361

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Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding Non-Emergency Patient Transport within NHS Southport and Formby CCG.

Request/Response:

1. How many people accessed the non-emergency patient transport (NEPTS) during the periods below?

	2015/16	2016/17	2017/18	2018/19
Numbers				

2. How many people requested access to NEPTS but were refused the service?

	2015/16	2016/17	2017/18	2018/19
Numbers				

3. Has there been any change in how people access NEPTS during the periods listed ?

Year	Yes	No
2015/16		
2016/17		
2017/18		
2018/19		

Have there been changes in the guidance issued to those conducting eligibility assessments?

3. If yes, please tick categories affected:

	Disability	Financial Assessment / Disability Benefit	Other (please list)
2015/16			
2016/17			
2017/18			
2018/19			

4. How many people were reassessed for eligibility for access to non-urgent patient transport service?

	2015/16	2016/17	2017/18	2018/19
One off assessment				
Annual Assessment				
Other				

5. What was the outcome?

	2015/16	2016/17	2017/18	2018/19
An increase in eligibility				
A decrease in eligibility				
Referral to community transport/other				

For questions 1-5 NHS Southport and Formby CCG does not hold the information, you may wish to refer your query to North West Ambulance Service FOI.enquiries@nwas.nhs.uk