

Our Ref: 58498

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## Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding services commissioned within NHS Southport and Formby CCG.

### Request/Response:

1. The current provider of your Integrated Urgent Care (IUC) Service;
2. The terms of the IUC Service contract, including start date and duration of the contract (including extension clauses);
3. Has a decision been made yet on whether the existing IUC Service contract(s) are being either extended or renewed?;
4. The value of the IUC Service contract currently in effect;
5. How the specification in the commissioning for this IUC Service differs from the standard specification;
6. The last twelve months' KPI performance data for your current IUC Service provider, inclusive of NQRs and DX Codes or equivalent;
7. The last twelve months' shift fill data shown in hours; filled vs unfilled or as a percentage; filled vs unfilled for the current IUC Service provider;
8. The population size for which the IUC Service is responsible for serving;
9. Any financial penalties imposed on the current IUC Service provider and if so, what are the reasons for this?

[NHS Southport and Formby CCG does not have a IUC Service.](#)

Where you do not have an IUC Service, please provide the following information:

The current provider of your GP Out of Hours (OOH) Service;

1. The current provider of your GP Out Of Hours (OOH) Service;

[Go To Doc \(GTD Healthcare\)](#)

2. The terms of the OOH Service contract, including start date and duration of the contract (including extension clauses);

Start date 1.10.13, duration of the contract 5 years.  
Option to extend 2 years. Contract end date is 30.9.2020.

3. Has a decision been made yet on whether the existing OOH Service contract(s) are being either extended or renewed?;

No

4. The value of the OOH Service contract currently in effect;

£976,800

5. How the specification in the commissioning for this OOH Service differs from the standard specification;

The specification does not differ

6. The last twelve months' KPI performance data for your current OOH Service provider, inclusive of NQRs and DX Codes or equivalent;

Please see appendix 1

7. The last twelve months' shift fill data shown in hours; filled vs unfilled or as a percentage; filled vs unfilled for the current OOH Service provider;

NHS Southport and Formby CCG does not hold this information

8. The population size for which the OOH Service is responsible for serving;

125.299

9. Any financial penalties imposed on the current OOH Service provider and if so, what are the reasons for this?

No financial penalties imposed

The current provider of your NHS 111 Service;

1. The current provider of your NHS 111 Service;

North West Ambulance Service NHS Trust (NWAS)

2. The terms of the NHS 111 Service contract, including start date and duration of the contract (including extension clauses);

Start date: 1 October 2015  
Duration: 5 Years

3. Has a decision been made yet on whether the existing NHS 111 Service contract(s) are being either extended or renewed?;

No

4. The value of the NHS 111 Service contract currently in effect;

£19,451,236

5. How the specification in the commissioning for this NHS 111 Service differs from the standard specification;

The service is operating to the standard 111 service specification

6. The last twelve months' KPI performance data for your current NHS 111 Service provider, inclusive of NQRs and DX Codes or equivalent;

Please refer to published data on NHS England website:

<https://www.england.nhs.uk/statistics/statistical-work-areas/nhs-111-minimum-data-set/>

7. The last twelve months' shift fill data shown in hours; filled vs unfilled or as a percentage; filled vs unfilled for the current NHS 111 Service provider;

NHS Southport and Formby CCG does not have access to this information which is commercially sensitive under Section 43 (2) which exempts information where disclosure would, or could likely prejudice the commercial interest of any person (an individual, company, the public authority itself or any other legal entity).

8. The population size for which the NHS 111 Service is responsible for serving;

7,346,300

9. Any financial penalties imposed on the current NHS 111 Service provider and if so, what are the reasons for this?

No financial penalties imposed