

Our Ref: 59252

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Re: Freedom of Information Request

Please find below the response to your recent Freedom of Information request regarding Business intelligence/insights services within NHS Southport and Formby CCG.

Request/Response:

1. Do you have an in-house business intelligence/insight team or function?

Yes

2. If so, how many in-house business intelligence/insight staff do you have? Preferably shown via an organisation chart

8 between NHS South Sefton CCG and NHS Southport and Formby CCG (organisational chart is currently under review)

3. What directorate does the business intelligence/insight function fall under within your organisation?

Strategy and Outcomes

4. Do you use any third party providers for business intelligence services i.e. CSU? If so, which organisation and for what services?

Midland and Lancashire Commissioning Support Unit (MLCSU) and NHS Arden & GEM Commissioning Support Unit provide some aspects related to data management, statutory returns and front end reporting

5. If you do use a third party supplier, how many embedded staff do you have within your organisation?

None



6. Do you have a risk stratification/population health system? If so, what platform does this sit on i.e. Tableau, Qlikview and is this an in-house system or provided by a CSU/third party provider?

Yes provided by MLCSU (System called Aristotle)

7. Do you have any specific BI software in place to support the work of the business intelligence function such as building dashboards i.e. PowerBI, Qlikview, Tableau? And are these part of an in-house provision provided by a CSU?

Yes provided MLCSU provide front end reporting called Aristotle

8. How much is your total contract value with any third party/CSU business intelligence/insight provision (if any)?

NHS Arden & GEM CSU – (Information & Analytics) - £103,680 NHS Midland and Lancashire CSU – (Business Intelligence) - £34,390.44